

Fall 2014 Term Bills

The Rutgers University Board of Governors establishes and approves tuition and fees annually in mid July. All students registered for the fall semester will be able to view their term bill on our website in late July with an August 7th due date. Payments received after the due date will be assessed a \$125 late fee; so please pay or confirm your attendance by the due date. Electronic bill notices are sent to students' RU Net ID email addresses.

RU Info

Students can get the student services information they need most by contacting RU-info online anytime at <http://ruinfo.rutgers.edu>; calling 732/932-INFO (4636) or Ask Colonel Henry via email at <http://colonelhenry.rutgers.edu>.

Online Term Bill Payment & Confirmation of Attendance

Students will not receive paper bills through the mail. Instead, when the bill is ready for viewing, students will receive an email indicating that their semester tuition and fee charges are viewable over the web at www.studentabc.rutgers.edu.

If your **Total Balance is equal to or less than zero, you must confirm that you are attending Rutgers**. From the main page, click on "View Your Student Account", log in, select semester, and click on "Confirmation of Attendance". This will activate the registration for your courses and allow your financial aid to be credited to your account.

The University offers online payment of your term bill on our website through electronic check (with no service fee) or by using your Mastercard, Discover, or American Express credit cards with a 2.5% convenience fee assessed on the balance paid.

The Importance of the University Having Your Emergency Contact Information

Rutgers University takes matters of safety and security very seriously. It is a mandatory requirement for you to provide and update your contact information to the University. The University has implemented a system by which you can receive emergency communications through a text message sent directly to your cell phone. If you do not provide such information, a hold will be placed on your grades and transcripts. Please keep your address & phone number current. Please visit <http://personalinfo.rutgers.edu> to record your information.

Important Dates

Mid July 2014	Tuition determined by the Rutgers University Board of Governors
Mid/End of July 2014	Term bills emailed to students electronically
August 7, 2014	Term bill due date (Late fees assessed on payments made after due date)
August 20, 2014	Students receive class schedules
August 31, 2014	Last day to withdraw from all classes with 100% refund
September 2, 2014	First day of classes
September 11, 2014	Last day to drop a course
September 12, 2014	Last day to add a course

All students are required to make payment arrangements prior to the first day of class.

University Tuition Payment Plans

Annual Tuition Payment Plan (Fall and Spring)

The RU Tuition Payment Plan is a monthly contract with the third party billing servicer University Accounting Service, UAS. This plan allows you to pay your **YEARLY** expenses for attending RU over a 6, 8, 10, 12 month period, interest-free, for an enrollment fee of just \$50 a year. For more information regarding this plan and to enroll through **August 7th**, visit the UAS website at <https://tuition.uasecho.com>.

Semester Tuition Payment Plan (Fall, Spring, Summer, or Third Term)

University Accounting Service also offers a semester payment plan for the University. This plan allows you to pay your semester expenses for attending RU over a 2, 3, 4, 5 month period, interest-free, for an enrollment fee of just \$50.00 a semester. For more information regarding this plan and to enroll through **August 7th**, visit UAS web site at <https://tuition.uasecho.com>.

By joining the Rutgers University Tuition Payment Plan, you are able to pay your yearly term bill charges in convenient, interest-free monthly payments. By planning early, you can add your college term bill payments to your monthly household budget which allows you to avoid the large, lump sum payment due before the beginning of each semester.

Are you aware that an average semester bill for a full-time New Jersey resident at Rutgers starts at approximately \$7,000 and goes up to around \$13,000 with housing and dining? This translates to between \$14,000 and \$26,000 a year for attending college. Please plan ahead.

Obtaining a RU NetID Account

Every student is required to obtain a Rutgers University NetID. With a NetID, you are able to access web based applications and to receive electronic communications from academic and administrative units. To establish a NetID and University email account, log onto <http://oit.rutgers.edu/services/account/quick.html>. Please monitor your Rutgers email account frequently for important university communications.

Online Registraton

The University allows students to register for their courses online at <https://webreg.rutgers.edu>. New Brunswick Campus first year students will be able to view their schedule online after August 20, 2014.

Online Services

Students can only change their courses via the website during the add/drop period **starting** September 2, 2014 through September 12, 2014.

Your Student Account (Term Bill) Online

Every RU student may view their student account as well as pay their term bill online by visiting <http://www.studentabc.rutgers.edu> with their student ID and PAC between 6:30am and 11:59pm, Monday through Sunday.

Financial Aid Online: studentaid.rutgers.edu

Students may view their Financial Aid Award Letter online at <http://studentaid.rutgers.edu> under "Check Award Status". Make sure all Required Documents have been submitted: Visit "Check Required Documents". For more information on Financial Aid, check out **Financial Aid TV**.

myRutgers Portal

myRutgers is your personal portal to Rutgers University. **myRutgers** makes online services and information both faster and easier to navigate and manage. Portal channels enable you to view your personal schedule, grades and account statements. Other available channels include access to email, online directories, events calendars, official student announcements, course management and library tools. For more information and to start using **myRutgers**, visit <http://my.rutgers.edu>.

RU Health Issues

Rutgers University requires that all full-time students are covered by health insurance. Rutgers provides a group health insurance plan for students that will be included on your electronic term bill/student account charges.

Students having outside coverage can deduct the amount of the health insurance fee from their bill, providing they show proof of adequate insurance and complete the online Health Insurance Waiver by the deadline. You must enroll or waive the health insurance per semester. For more information, visit www.universityhealthplans.com or visit our website at www.studentabc.rutgers.edu.

RU Book Advance

If your offered financial aid refund is \$500 greater than your charges, then \$500 will be automatically be transferred to a RU Book Advance Account for your convenience. This account can be used at the Barnes and Noble located in downtown New Brunswick. Any monies not used at the bookstore from your RU Book Advance account will be refunded back to your student account in the 3rd week of the semester.

Student Accounting/Cashiering Offices

College Ave.
(848) 932-2254
Records Hall
620 George Street
New Brunswick, NJ
08901-1175

Generally, offices on all campuses are open 8:30 to 4:30pm, Monday through Friday. For additional times, please visit our website at www.studentabc.rutgers.edu.

Important Phone Numbers

<u>Residence Life/Assignments</u>	<u>Dining Services</u>	<u>Financial Aid</u>
848-445-0750 NB	848-932-8041 NB	848-932-7057 NB
973-353-1037 NK	973-353-5998 NK	973-353-5151 NK
856-225-6471 CM	856-225-6021 CM	856-225-6039 CM

For the Financial Aid, Housing and Dining Offices hours of operation and locations, please visit their websites at <http://ruoncampus.rutgers.edu/>, <http://dining.rutgers.edu>, <http://studentaid.rutgers.edu>.

Residence Life assigns students their university housing. Visit <http://ruoncampus.rutgers.edu/> for more information.

Protecting Your Financial Information

Granting others access to your RU financial records

FERPA (Family Educational Rights and Privacy Act) Act of 1974, 20 U.S.C. 1231g

Due to this federal law, in order for Student Accounting Services to release a student's financial information to a third party, such as a parent or guardian, the student must provide written consent to the university. Financial information is defined as any information pertinent to the payment of term bills, refunds, and/or financial aid applied to the account. If you wish to authorize the release of financial records held by the Office of Student Accounting Services to specified person(s), including parents, please complete the FERPA release form and return it to your local Student Accounting Office. The FERPA Release form can be obtained from <http://compliance.rutgers.edu/ferpa>.

For more information, please contact (848) 932-8576 or visit the Office of Student Affairs Compliance, at 83 Somerset Street, New Brunswick, NJ 08901

Frequently Asked Questions

Will I get a bill if there are changes in my registration, financial aid, dining or housing?

Students will receive e-mail notifications if there is a balance on their account. Students will be responsible to make payments for any additional charges or balances due to changes in financial aid. You must view your adjusted account online and make the applicable payment.

What do I do if charges are missing from my electronic term bill?

You must contact the appropriate office using the numbers provided. Add the charge to your existing charges and make the applicable payment online.

What do I do if my Financial Aid has not been applied to my bill?

You may adjust the amount due on your online bill by the amount of aid offered.

To view your most current financial aid award information online, visit the Financial Aid website at: <http://studentaid.rutgers.edu>.

When will I receive my financial aid refund?

Refunds will be disbursed after the Add/Drop date of September 12th. A refund will be issued if your award exceeds your semester charges. **Refunds will only be issued after you have confirmed your attendance and your financial aid award is credited to your student account.**

To determine if you have a refund, you can view your account online at <http://www.studentabc.rutgers.edu>.

It is now mandatory to have your refund electronically deposited into your bank checking or savings account. Register for direct deposit of your refund check for faster availability of your funds and added convenience. See our website for more information at studentabc.rutgers.edu.

What do I do if my online term bill shows a zero balance due?

You are required to confirm your attendance online. Failure to do so will result in late fees being assessed to your account and possible cancellation of classes.

Why is it important for me to provide a valid email address?

Student Accounting Services emails official notices and term bills to students' email addresses. Failure to receive correspondence due to an invalid email address, will not excuse late payments.

If students do not pay their term bills by the due date, they risk cancellation of their classes. The account will be assessed late fees and additional charges.

Please monitor your Rutgers email account frequently!